

PRIVACY NOTICE – Website (www.wiltshirecil.org.uk)

Introduction

This statement explains how Wiltshire Centre for Independent Living (Wiltshire CIL) handles and uses personal data we collect about visitors to the Wiltshire CIL website.

Wiltshire CIL is registered as a Data Controller with the Information Commissioner's Office (ICO).

We are committed to protecting your personal information and to being transparent about what information we hold. Wiltshire CIL understands its obligations to you to help you understand how and why we may collect your personal information, how we use it, the conditions under which we may disclose it to others and how we keep it secure. We collect and use information throughout our website only as disclosed in this privacy notice.

Our Data Protection Policy and Procedures are governed by the Data Protection Act 2018*.

* The Data Protection Act 2018 is the UK's implementation of the General Data Protection Regulation (GDPR).

Types of data we collect

Website cookies

By using this website you may receive certain third party Cookies on your computer. Third party Cookies may be used for improvement of our services and to better the user's experience while visiting the website. Cookies are small files saved to the user's computer hard drive that track, save and store information about the user's interactions and usage of the website. These do not include any personal information.

Users are advised that if they wish to deny the use and saving of cookies from this website on to their computer hard drive, they should take necessary steps within the security settings on their web browser to block all cookies from this website and its external serving vendors.

The information we collect via this website may include:

- Your IP address (this is your computer's individual identification number), and other technical information which is automatically logged by our server. This is used to note your interest in our website and to ensure any changes that are made to the site are for your benefit. This does not include any personal information.

We do not collect or store any other personal information such as your name or address, so this information cannot be used to identify who you are.

To learn more about cookies and how to manage them, visit <https://www.AboutCookies.org>

Google Analytics

Our website uses tracking software to monitor its visitors to better understand how they use it. This software is provided by Google Analytics which uses cookies to track visitor usage. The software will save a cookie to your computer hard drive in order to track and monitor your engagement and usage of the website, but will not store, save or collect personal information. The information collected is not in any

way associated with any details we may hold about you under a separate Privacy Notice, e.g. as an Employee, Job Applicant, Direct Payment Support Service user, User Engagement Service member, Trustee or registered user of the Wiltshire CIL PA Register.

You can read Google's privacy policy here: <https://www.google.com/privacy.html>

Who we share data with

We use a reputable third-party data processor, MailChimp to deliver our e-newsletter to those who have subscribed to it. We gather statistics around email opening and clicks using industry standard technologies to help us monitor and improve our e-newsletter. As part of the registration process we collect personal information, i.e. your name and email address. You can unsubscribe to e-newsletter mailings at any time by clicking the unsubscribe link at the bottom of the email.

You can read MailChimp's privacy policy here: <https://mailchimp.com/legal/privacy/>

Otherwise, Wiltshire CIL does not share data with any third party, except as allowed for in other Wiltshire CIL privacy notices or required by law. We do not sell your personal data to third parties under any circumstances, or permit third parties to sell on the data we have shared with them. We do not rent or trade email lists with other organisations and businesses.

The Wiltshire CIL website is hosted by Byjama Limited <https://byjama.com/>

Links

This privacy notice explains how data may be gathered about users of the Wiltshire CIL website. It does not cover the links within the site which link to other external websites. We suggest you read the privacy notices on other websites you visit.

Your rights

You are entitled to view, amend or delete the personal information that we may hold about you by contacting:

The Data Protection Officer, Wiltshire Centre for Independent Living, 11 Couch Lane, Devizes, Wiltshire SN10 1EB at info@wiltshirecil.org.uk or telephone 0300 1233 442

If you believe the organisation has not complied with your data protection rights, you can complain to the Information Commissioner: <https://ico.org.uk/concerns>

By using this website you signify acceptance of the terms of this Privacy Notice.

We are constantly reviewing how we process and protect data. Changes to this Privacy Notice may occur at any time. We will endeavour to publicise any changes on this website.

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