

ACCESSIBLE VENUE GUIDELINES

- ✓ Close to the entrance
- ✓ Flattest possible access to building



- ✓ Plenty of drop curbs
- ✓ Make sure any ramps are manageable for manual wheelchairs

FRIENDLY STAFF



- ✓ Be approachable & happy to help
- ✓ Be trained in disability awareness (we at Wiltshire CIL can help with this!)

Some people may need to bring someone with them for support i.e. PA/Carer

AFFORDABLE



- ✓ A free/reduced companion ticket for disabled people so they aren't penalised for requiring support.

- ✓ Doorways & walkways wide enough for a powerchair
- ✓ Lifts & ramps to get to other floors

THINK ABOUT SPACE



Consider your layout, people with mobility aids often need more space to get around

COMMUNICATION



- ✓ Teach staff some basic sign language / Makaton
- ✓ Use braille/raised images & letters on signs

- ✓ Clean and spacious
- ✓ Enough space for a wheelchair to turn around
- ✓ Grab rails around the toilet
- ✓ Consider creating 'Changing Places' facilities

ACCESSIBLE TOILETS



HEARING



- ✓ Install hearing loops

INFORMATIVE



- ✓ Have a specific access number/email
- ✓ Include access information on your website
- ✓ Offer 1:1 tours of your venue to support people get familiar with your space.

MADE BY

