



Annual Report



We want
what you
want ...



2021-2022



Working for choice, independence & lifestyle

Contents

Trustee Board & Staff Team 2021 – 2022	3
CEO's Comments	4
Wiltshire CIL's main areas of work	6
We want what you want	9
Homes not houses	13
Relationships really matter	16
Real connections in real communities	20
We may well need support, but we want the right support	26
We are not there yet!	30
Statement of Financial Accounts as at March 2022	31
Thank you to our funders	

Trustee Board & Staff Team 2021-2022

Susan Denmark – Trustee (Chair)
Carol Shirley – Trustee (Vice Chair)
Robert Dickenson – Trustee (Treasurer)
Brian Hollands – Trustee
Geoffrey Woollan – Trustee
Patricia Putland – Trustee

Robert Selkridge – Trustee
(resigned Nov 2021)
Heather Tucker – Trustee
(resigned Dec 2021)
Dean Mackay-Morris – Trustee
(resigned Dec 2021)

Existing and new staff during the reporting period:

Mary Reed
Chief Executive Officer
Kate Tutssel
Personalisation Lead
Lisa Hepworth (Jan 2022)
Head of Community Services
Louise Maddox
Direct Payment Manager
Polly Hannan
Finance & Office Manager
Pauline Bishop
Adviser Direct Payments
Julie Dyer
Adviser Direct Payments
Grace Edwardes (Feb 2022)
Adviser Direct Payments/Banking Admin
Zoe Millington
Outreach worker – User Engagement
Mary Meilton
Outreach worker – User Engagement
Matt Stabb
Peer Link Worker
Abbie-Jo Lawrence
PA Development worker & trainer
Donna Cook
HIU Community Connector
Poppy Witts-Woodward
HIU Community Connector
Natasha Parkin
HIU Community Connector
Katie Burholt
HIU Community Connector
Nicola Harris
PCN Community Connector
Janice Forsyth
PCN Community Connector
Hannah Webster
PCN Community Connector
Elizabeth Denbury
PCN Community Connector
Sara Bailes
PCN Community Connector
Lydia Rogers
Intensive Community Connector
Laura Eyeington (Nov 2021)
PCN Community Connector
Damion Godwin (Feb 2022)
PCN Community Connector

Leavers during the reporting period:

Geraldine Bentley (retired)
Chief Executive Officer
Dee McFadden
Adviser Direct Payments
Graham Wickens
Adviser Direct Payments
Marion Grist (retired)
PA Development Worker
Frances Hanafin (retired)
Office Support Worker
Lynda Lester
Finance Team Manager
Connie Willoughby
Payroll Administrator
Lorraine Hinder
Payroll Administrator
Anya Johnson
Payroll Administrator
Nicola Elkins
Direct Payment Finance Assistant
Junko Woodley
Direct Payment Banking Service
Amanda Stuart (retired)
PCN Community Connector
Moira Conroy (retired)
PCN Community Connector
Teresa Richards
PCN Community Connector
Nichola Humpage
PCN Community Connector
Louise Hunt (end of contract)
Community Engagement Worker
Annabel Lake (end of contract)
Community Partnership Facilitator
Fabian Viles (end of contract)
Kickstart Scheme

CEO's Comments

This has been a year for moving on and change at Wiltshire CIL as we adjust to life after COVID and life after Geraldine, our long-standing CEO, who left the organisation and country to start a new life with her family in Australia. She left behind a strong foundation for the charity to build on, based on her never wavering commitment to our work; striving to make sure that all disabled people get to live a good life of their choosing in communities that value them.

This year we continued to look at all our services and see how they were delivering to provide the best possible support to disabled people in Wiltshire:

- We made the decision in October to outsource our payroll service to PayPacket Ltd, an organisation dedicated to direct payment payroll. The move was successful, in large part down to the considerable efforts of Kate Tutssel, Louise Maddox, and our Direct Payment team, who worked tirelessly to make a smooth transition.
- We have continued to consolidate our work with Primary Care and the CCG, and have a new Head of Community Services - Lisa Hepworth, to lead on this work. We have also welcomed a number of new Connectors who are out and about in their community, doing some great work alongside the people they support.
- Our small but mighty User Engagement team have continued to have real influence and are now cited as an excellent example of how co-production can be done both locally and nationally.

This is my first annual report as CEO, and I am excited to share with you all the amazing work of the organisation. This year we have framed the annual report around what people have told us they need to live their good life; to show how we are working to meet this. We have used this question in our consultations, forums and 1:1 work, and have so far collated responses from over 2000 disabled people in Wiltshire.

These are the key themes:

- **We want what you want** - to be valued and have purpose; to aspire and be ambitious.
- **Homes not houses** - where we have choice and control to live how we want to live, and where we feel safe.
- **Relationships REALLY matter** - we want to connect with people as equals; valuing each other.
- **Real connection in real communities** - we want to be valued and active contributors.
- **We may well need support, but we want the right support** - just enough support to enable us to live independent lives, delivered by people we know and trust, and led by us. We may want to dip in and out of support, so it needs to be flexible and accessible.
- **We are not there yet** - we are tired of being 'written off for being different'. The time to act is now and everyone in Wiltshire has a role to play in making sure everyone gets to live their good life!

Finally, it's important to acknowledge that the world we live in is full of challenges at the moment, especially for disabled people; who have been hard hit by the cost of living crisis and Covid. We are acutely aware of these global and national challenges and will continue to campaign where we can. However, for us we focus on the local - on Wiltshire: ensuring that disabled people have the voice and power to be change makers and making sure our brilliant communities can play their part. In this report you will read many examples of changemaking in action - from personal achievement through to influencing county wide strategies. Our small team of very committed individuals continually make change possible.

I would like to thank all the staff who have supported and been patient with me this year in a time of transition to new leadership. This includes our new senior leadership team - Kate Tutssel, Lisa Hepworth, Polly Hannan and Louise Maddox. I would also like to thank the trustees for their continued support of me and the charity - always willing to try new things! - and our funders who are incredibly supportive of what we do. Finally, and most importantly, thank you to all the people we have worked with, and worked for this year, and who continue to show us what is possible!



Mary Reed - CEO

Wiltshire CIL has three main areas of work:

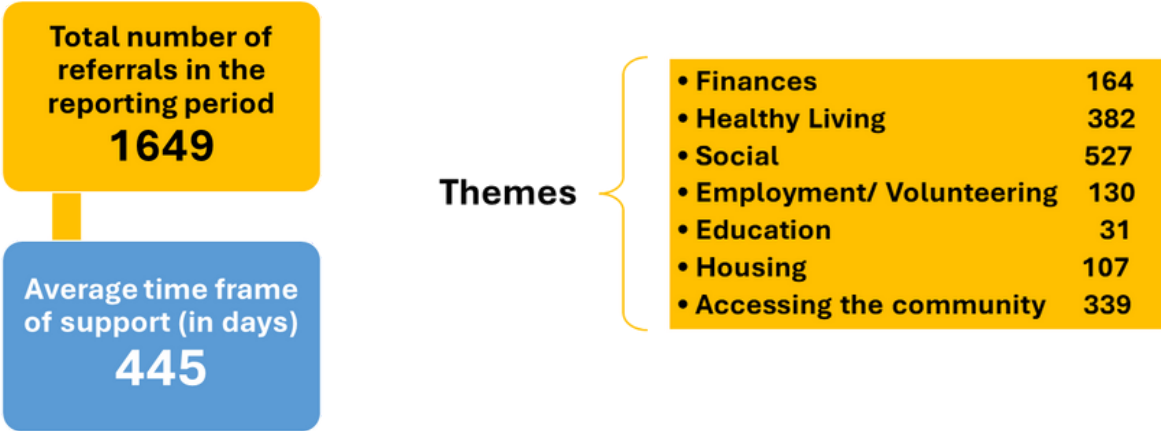
1. COMMUNITY CONNECTORS

Community Connectors start with the question "What does a good life look like to you?"

From this they support the person to identify goals to work towards and walk alongside people as they work towards these goals. This work is truly person centred – we don't signpost to other services and every person's journey is unique. However, there are some all encompassing themes:

- Growing strengths and capabilities
- Supporting the development of relationships
- Bringing communities and people together in equal partnerships
- Helping with practicalities, e.g. sorting finances, getting a home.

Connectors act as catalysts – giving enough support and motivation to enable people to start living their life.

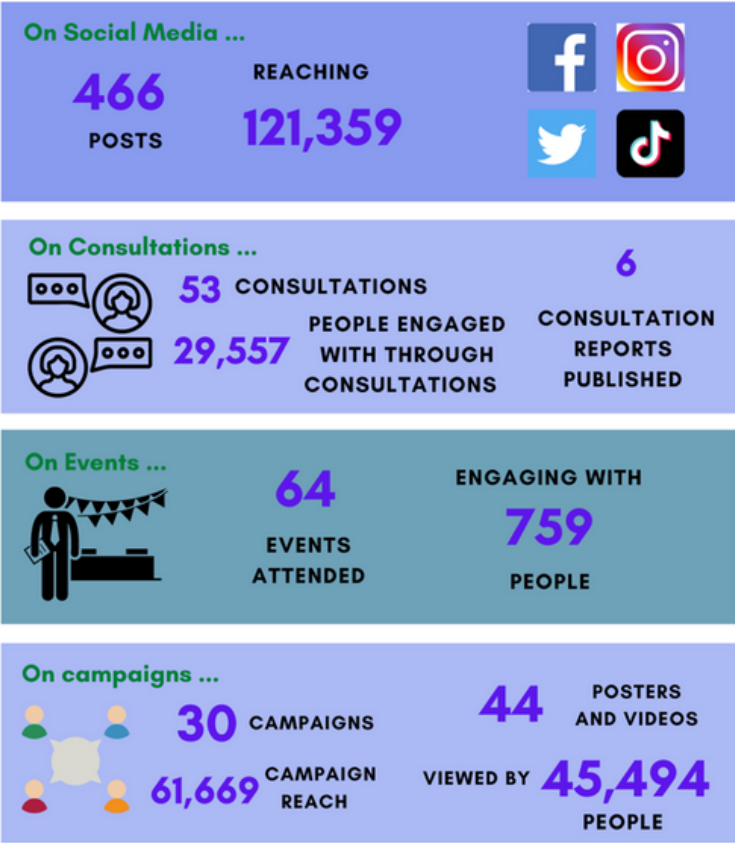


Wellbeing Scores	HIU	ICC	PCN
Lifestyle/worthwhile/happiness before working with us	3.8	3.15	4.13
After working with us for 3 months	4.9	6.11	5.98
Anxiety – before working with us	8.65	7.33	6.09
After working with us for 3 months	7.41	4.0	4.44
% of people’s wellbeing improved overall since service started	52.94%	100%	77.86%
% Anxiety improved overall since service started	52.94%	88.89%	63.36%

2. USER ENGAGEMENT

The User Engagement team works alongside people with lived experience of health and social care services to support, encourage and facilitate them to have their say – ensuring that their voices are heard and that they are able to contribute and influence how services are shaped and developed in Wiltshire.

The User Engagement team uses creative and interactive ways of engaging with people, co-producing each piece of work uniquely to value the authentic voice of all people.

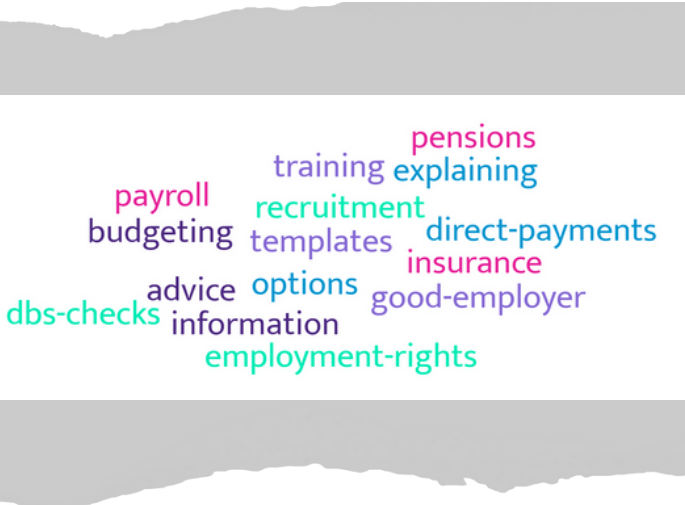


3. DIRECT PAYMENTS

The Direct Payment team assist individuals to understand the aim of having a Direct Payment. Enabling them to have increased choice and control over their social care support, whether they are the cared for person, a carer or parent of a child requiring support. We encourage all Direct Payment recipients to develop their skills and knowledge to take control and manage their Direct Payment. We work in an enabling and supportive way to increase people’s independence.

A range of support is available to direct payment recipients, including:

- Explaining direct payments as an option and what they can be used for
- Information and advice on budgeting
- Employment Rights
- Recruitment & DBS checks
- Insurance
- Payroll & pensions
- How to be a good employer
- Personal Assistant training
- Templates for employers



Direct Payment Payroll

We are delighted to now be working with Paypacket Ltd to process the payroll and pensions for all direct payment recipients who employ their own staff in Wiltshire.



Following a smooth transition of payroll data to Paypacket they started processing payroll in Jan 2022 for 404 direct payment recipients who are employing 599 personal assistants.



We also have a number of smaller projects, all aimed at supporting people to live well in communities that value them.

We want what you want

to be valued and have purpose; to aspire and be ambitious

It's My Life

To compliment and run alongside the Good Lives Alliance provider workshops, User Engagement ran a series of mini knowledge cafes for people with learning disabilities and autism, each focusing on a different topic:

My Good Life
Good support
My Community
Work & Employment
Living My Life
Health

The **'It's My Life'** report highlights how people with learning disability and/or autism want what everyone wants to live well: a home, equal relationships, to work and have purpose, to have dreams and aspirations. Making this a reality for everyone is a priority for now.



Juliet's Story

66

Having a Personal Assistant (PA) means I can be independent, and they can be a bit more flexible with the hours. So, if I needed it at a slightly different time I can. They are also flexible with what they do too. When I broke my knee I needed quite different support, and this was not an issue for them. When I asked the care agencies, they said they couldn't take me out, and that is really important to me.



I mainly go out locally – into town or sometimes to Bradford-on-Avon to look at the river. For me, to be stuck in is horrible. I have the same PAs coming in, and that's important to me. With agency you would get whoever is on the rota. I know who is coming and at what time, which is much nicer. I get to know my PAs better, it's like a little family. Also, if I want to change what we are doing they are happy with that. They don't mind doing extra hours either if another PA is on holiday.

I've been on a Direct Payment since 2015. It was suggested to me because I didn't fit the categories for agencies, I was a bit different! I was quite scared at first about becoming an employer. When I was setting up an interview, I got the phone, but I couldn't speak on it. So, I phoned up WCIL and they said just go back and have another go and leave a message on the answerphone. Once I'd done that I went 'phew'. So the first time was really hard. Now it is something I can just do. Interviewing people is not as daunting as it was.

I've not had any problems recruiting PA's. I've just used the WCIL PA register. If I was talking to someone who was thinking of a DP, I'd say "definitely go for it." It's scary interviewing the first time, especially since I had hardly been out for two years. I took along a friend and it went absolutely fine." My favourite colour is purple and in this person came wearing purple boots, purple jacket, purple bag and my friend said "that's the person".

I did recruit her, and she is still with me now.

99

Voices of Disability

The Voices of Disability Campaign highlights and explores how disabled people live their lives. You can read the collection of Voices of Disability stories in our online magazine here: <https://www.wiltshirecil.org.uk/my-life-my-experience/>

SIAN

Hi my name is Sian and as my t-shirt says “this is me “ I have a condition called mitochondrial disease. At the moment it’s being highlighted in a story line in Coronation Street. I was born with it, it’s a degenerative thing. In the last few years, I have also started having fits, which always has me rushed into resus at the local general hospital. I HATE the epilepsy side of things but refuse to let it define who I am. I love musicals and go whenever I can. Lockdown has got in the way this year but they are so far postponed... phew !

"this is me!"



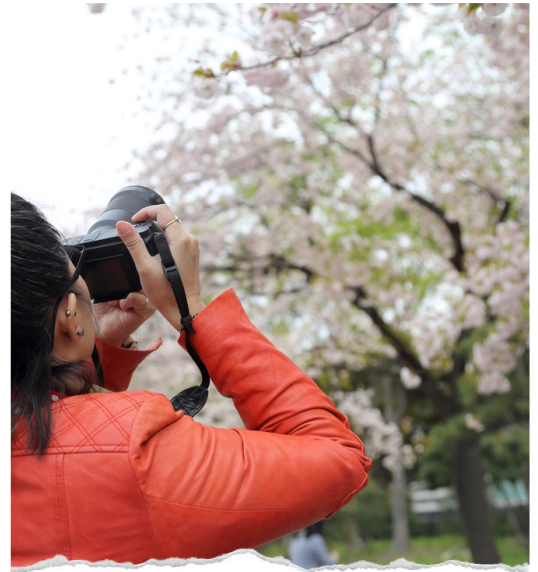
I live with my mum and I have a fantastic westie called Percy. I have two fantastic carers who are now part of our family. I belong to different groups ranging from keeping fit and exercise to music and drama at zone club Bradford on Avon. I have a great bunch of friends, we are always out and about meeting up or enjoying BBQs. I also love a game of bingo 😁 Because of my fabulous mum, carers, and friends I don’t see myself as being disabled as long as I’m in bed by ten pm 🙄🙄🙄

Amy's Story

Amy contacted Tash and expressed that she felt she had lost her confidence and her anxiety had increased around going out. Amy expressed she would like to feel comfortable going into town and Amy and Tash made a plan to work towards this. Initially they walked into town together and each week Amy decided to meet Tash further into town until she felt comfortable doing the walk on her own. Once Amy felt comfortable with this, she wanted to explore what else was in the area.



Amy grew up in a city and since moving Wiltshire has found it difficult to make connections and find things to do. Amy shared with Tash that she would really like to try archery, Tash sent her some information about a local Archery club in her town. Amy contacted them and signed up for their beginner's course. She really enjoyed the course and has now become a member of the club.



Amy is passionate about her photography and likes to explore the local areas to get shots. She expressed this interest when speaking with Tash, who sent her some information about exhibiting her work. With some encouragement Amy entered her work into an online exhibit where she sold her first pieces professionally. Since then, Amy feels more confident about her work and is planning on doing more exhibitions.

She has arranged to attend her first exhibition in person.

Homes, not houses

where we have choice and control to live how we want to live, and
where we feel safe

A place I call home

The purpose of this piece of work was to help shape Wiltshire's Accommodation Strategy through understanding disabled people's views and experiences of accommodation in Wiltshire and what they would like for the future.

The key messages highlighted that:

- Accommodation options need to reflect that everybody is different, they need to be varied, adaptable and responsive to the needs of people in Wiltshire.
- People want to live in a place they call home, with the people they choose in their local community.
- A priority for any accommodation is that it supports positive relationships both with close networks and with people in the wider community.
- The most important factors for people when considering where they live is that they feel safe, they can be independent, and they can choose where they live.

Since this piece of work, we have facilitated further pieces of work around people having a home and shaping what their accommodation looks like for them in the future, for example:

Extra Care Housing

Working in partnership with the residents living in Extra Care Housing and Wiltshire Council Commissioning Team we have been exploring the future of Extra Care Housing and how it can work best for people living in Wiltshire.



This piece of work was part of Wiltshire Council's process for retendering the Extra Care Housing Service. The specification for the Extra Care Housing service has been co-produced with those who live in Extra Care and their families. Initially a survey was sent to residents to gather their ideas and thoughts on Extra Care. A series of engagement events were then held at each of the 4 Extra Care Housing Schemes where ideas about what works, what doesn't work and what people want and need from Extra Care Housing were explored.

Throughout the course of preparing to tender for the service, Wiltshire Council's perception and specification of what they thought they were looking for from the Extra Care Housing Service has changed and developed. This has been in response to the input from the residents who have co-designed and co-produced the service specification which has now gone out to tender.

Residents in Extra Care Housing will continue to be involved in the ongoing monitoring and quality control of the Extra Care Housing Service as well as during the mobilisation period for the successful provider who will be delivering the service.



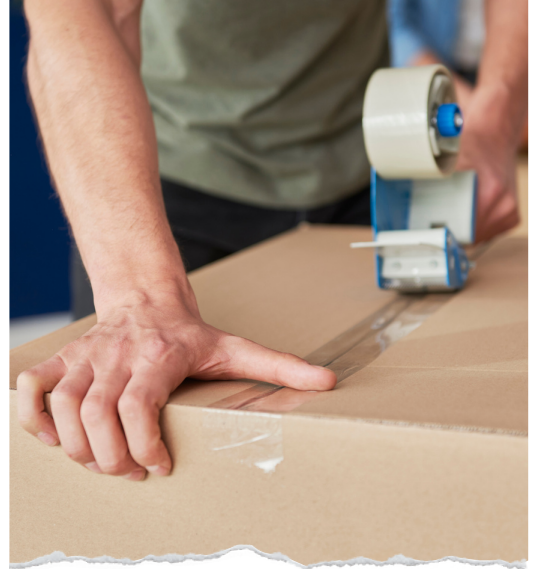
Craig's Story

Craig is a young man in his 20's living with his parents in Wiltshire. He enjoys boxing, working out at the gym, gardening, long dog walks and writing and playing music. Craig was referred to Liz for help with housing, (his parents were moving away therefore making him homeless), and for his mental health.

Craig's good life is to have a place of his own, come off methadone, and ultimately start up his own business in designing sportswear. He also wants to get his driving license to make travel easier for his gardening work.

Liz supported Craig to move to a shared house run by Julian House who support people into housing, who are recovering or going through substance abuse, and together Liz and Craig explored the new area as Craig built up his confidence. Craig was then able to attend weekly meetings and worked towards coming off the methadone slowly. Liz applied for a laptop for Craig through Wiltshire Digital Drive. This helps him find work and research more about grants, and also help him to see what was going on in the community.

Craig is well on his way to living his good life. He is settled into his new town, has made friends with his housemates, picked up glasses so he can begin his driving lessons, applied to the council for an allotment and attends a gym three times a week to keep up his fitness and boxing.



Relationships really matter

we want to connect with people as equals; valuing each other

Autism Acceptance Week

The Devizes Knowledge Café group celebrated Autism Acceptance Week by creating a piece of art to show what acceptance means to them. The key messages were about the value of relationships and having mutual respect, belief, trust and understanding of each other.



Knowledge Cafes, Forums and Speak Up groups

Whilst we co-produce many campaigns to make a difference to our communities the knowledge cafes, forums and speak up groups which regularly meet throughout Wiltshire are also important because they bring people together, connections are made, friendships are born and flourish!

In this video some of the people who attend the knowledge cafes, forums and speak groups explain why they attend and what they get out of it: <https://www.youtube.com/watch?v=SQzciJFGT8I>



Wiltshire Disabilities Together



In 2021 the Wiltshire Disabilities Together Facebook group was set up. The group was created for everyone who identifies as having a disability who lives in Wiltshire. Our aim for this group is to be a safe space for you to feel comfortable to be yourself and connect with other people locally who may have similar interests to you. The group has 60+ active members who regularly support and connect with each other. Join the group by searching Wiltshire Disabilities Together on Facebook.

Disability History Month 2021

Disability History month 2021 focused on disability and relationships. We ran a social media campaign to look at the history of disability and relationships, how things have changed and still need to change as we look to the future.



Disability Pride Month 2021

We celebrated Disability Pride Month by asking people to tell us their stories about why disability pride matters to them. In this story Abbie talks about the importance of relationships:

Why am I proud to be disabled?

I love the fact that I shock people because I am not the stereotypical disabled person. I'm disabled, married and have two children - shocker! But, surprising people and going against all stereotypes makes me proud to be disabled.

Having a disability isn't always a walk in the park and believe me, I still learn something about myself most days! I love being able to show others with disabilities that you can still do normal things, get married, have kids - and why shouldn't we?

Unfortunately, we do still have to live with stereotypes, prejudice and discrimination, but you have to see it as an ignorance thing. If only people took the time to learn and talk then there wouldn't be such issues. For me, I wouldn't change who I am. I have to live with it, so I have learned to be proud of it and the hurdles I have to overcome.

Daniel's Story

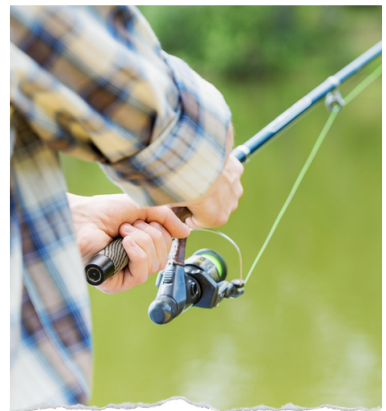
Having grown up and attended school in Devizes, Daniel was very rooted to the area. At the age of 20 Daniel had experienced more than most, after losing his mother when he was 7 years old and family breakdown thereafter. At 17 he made the decision to leave education and move out of the family home. He found work and a room to rent and started to be independent. During the first COVID19 lockdown, Daniel was released from his job leading to spending more and more time alone and he fell into depression. Daniel was referred through to the Community Connecting service in June 2020, finding the confidence to meet up in September and slowly share who he was - a young man who enjoyed psychology and the science's at school, the company of his mates, time on the PlayStation, shooting season and gundogs.

It was important to him to have meaningful things around him and the need to feel comfortable. He stated that he is most comfortable when relying upon himself, that his independence is crucial.

In October 2020, Daniel found himself a job at one of the local factories but was not happy. In November further anguish came as he was given notice on his room and asked to leave.

Supported by Nicky, Daniel approached one of the local churches for help with accommodation and a room was offered at minimal cost by a kind couple which proved to be one of the best positive risks in Daniel's move towards his Good Life. He was able to stay there until the Easter of 2021 and then Daniel worked with Nicky to find a new place to live. After some false starts he was able to find a 2-bed flat through the local housing association. Three months on and Daniel is doing well, still working and keen to build up the "nicer" side of life by engaging in his hobbies of fishing and shooting.

Nicky continued to work with Daniel in a less intensive way, and helped him to find an apprenticeship with one of the local building firms. Daniel is now 8 months into an agreed trial year with hope to start an apprenticeship.

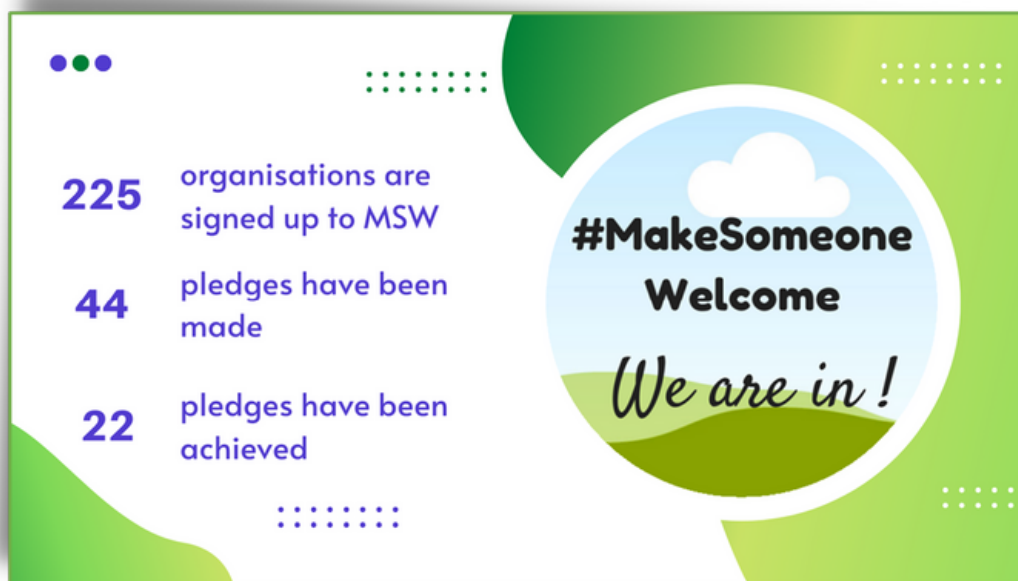


Real connections in real communities

we want to be valued and active contributors

Make Someone Welcome

Make Someone Welcome (MSW) is a campaign which celebrates the kindness within our communities, and aims to get people from all walks of life connected in our community. Any community group or business, big or small can sign up and get involved.



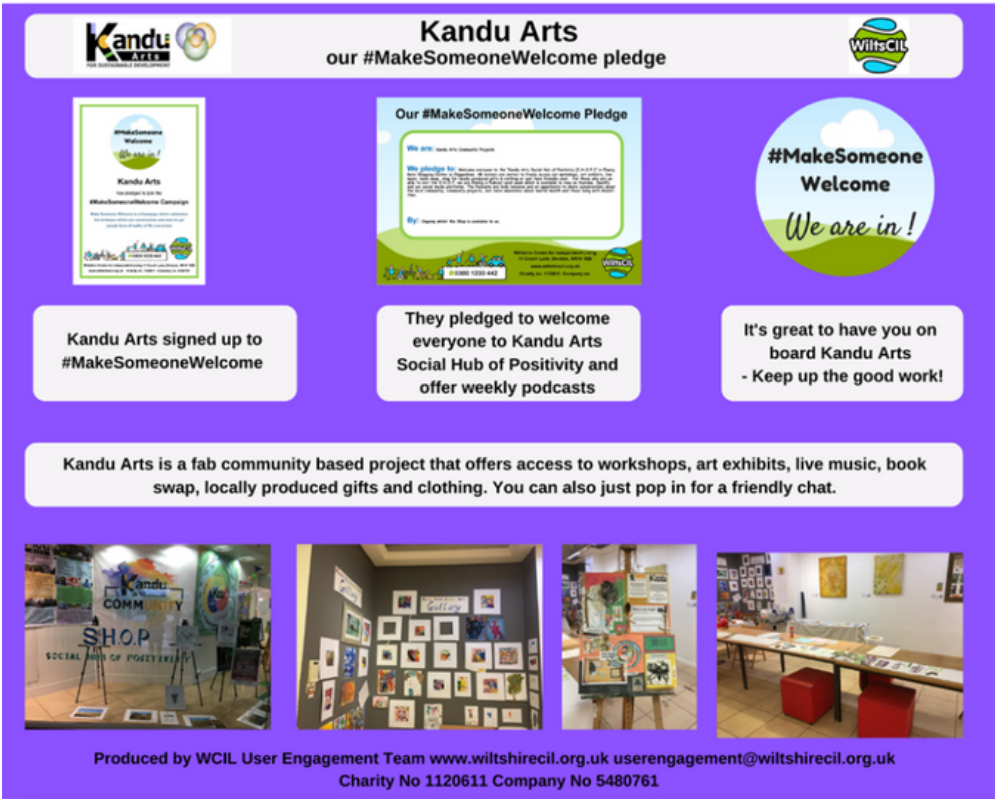
When an organisation signs up to MSW we ask them to make a pledge about how they will make people welcome and build kind communities. We will then work with the organisation to support them to achieve and develop their pledge.

Pledges have ranged from Salisbury Men's Shed building a Noah's Arc for St. Marks Church; to DOCA running an accessible Colour Rush; to Chippenham Community Hub building an accessible toilet in their premises.

The graphic shows pledges being achieved.



Once a pledge has been achieved, we will produce a storyboard showing their journey to achieving it:



Wheeling round Wiltshire

In August 2021 we published the Wheeling 'round Wiltshire Guide. The guide was produced following disabled people living in Wiltshire reviewing accessible walks in their communities. The reviews have been bought together to create the Wheeling 'round Wiltshire guide! It's totally free and you can find it here:

<https://online.fliphtml5.com/yaoap/futn/>



Get Out Get Active

Get Out Get Active (GOGA) is a programme created to bring disabled and non-disabled people together to be active in their community. It looks to engage the least active communities in fun and inclusive ways.

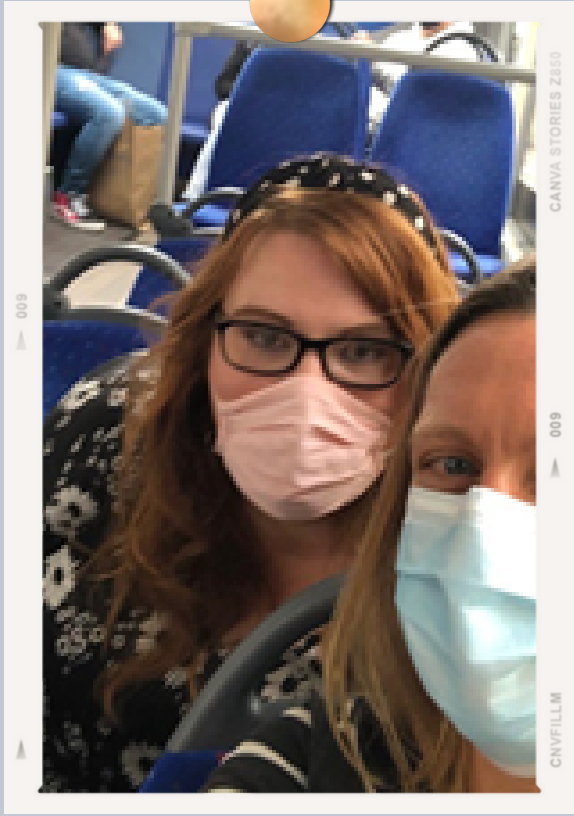
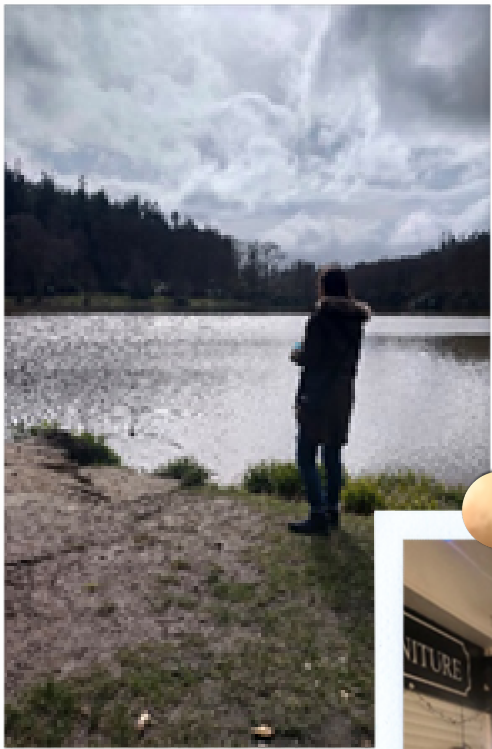
Wiltshire CIL along with the other delivery partners – Wiltshire and Swindon Sport (WASP), Wiltshire Council, Age UK Wiltshire and Community First – work together to deliver the Wiltshire GOGA programme in the south of the county. Several fitness and friendship groups, community hubs, pickleball and walking football have all be set up and all have signed up to the #MakeSomeoneWelcome campaign as part of the GOGA work.

Community Connecting

Community Connectors are in their local communities building connections as part of their every day work. Examples include the Camerados Public Living Room which provides a welcoming, no-agenda place for people to sit down with a cuppa, have a chat and feel more human, and wellbeing walks in Calne where people gather together to walk and talk. Connectors also support existing community work - everything from community fridges to Men's Sheds - linking in the people they support so that they, in turn, can start to connect and give back and become valued members of their community.



Canva Stories



Katie's Story

Katie is a single lady who lives in Wiltshire. Katie enjoys watching horror movies and loves rock music, she has some amazing tattoos. Katie was referred to Liz, our Community Connector, due to digital isolation. However, when Liz spoke to Katie there was far more she required connecting with.

Katie's good life was to get more active due to her disability making her housebound, to make more friends, to go swimming and to talk to someone about her recent bereavement of her husband who passed away just before lockdown, as well as getting access to the internet so she could do more at home and not be so isolated.

The first goal Katie set was to get onto the internet. The application Liz made to Wiltshire Digital Drive was accepted and Katie was given a free laptop through the charity. Liz went through different plans with Katie for the internet and helped her to set it up, and giving Katie some basic training searching on Google and sending emails. Liz referred Katie to Rethink for more training support on the internet and laptop.

Katie enjoys being around animals, so Liz set up a small 'Living Well with Pain' group activity at Dave & Ewe's therapy farm. Katie thoroughly enjoyed this and made some new friends on that day out.

During the time of working with Katie, Liz also referred her to the Calne Bereavement Support group.



Katie's next goal was to get moving, one way being to swim. Her and her husband had wanted to and she hadn't for over 33 years. Katie would frequently self-harm, and her cuts stopped her from attending. She realized that if she wanted to swim, she would need to stop this. She said 'from now on it stops'.

Her determination and the promise of swimming helped her to be strong. Katie got herself a costume and Liz went along with her. Katie managed a few strokes of breast strokes to begin with and she loved it so much that she only needed to go one more time with Liz, before attending on her own. She is swimming an amazing 3 lengths now. Katie couldn't initially afford to swim so Wiltshire CIL was able to help out with a small community fund and buy a couple of swim passes, then Liz managed to refer her to the healthier communities program to get people more active. Katie was accepted and got a paid membership for a year to help her on her way.

Katie also went with Liz to Heart of Community to join in their seated sports, to give her that exercise she'd been wanting. Katie made a new friend who she now goes swimming with.

Katie is now living her good life. She has achieved many goals and is now making her own plans to attempt more on her own.

'My life is better, thanks to you, I owe you my life.'

We may well need support, but we want the right support

just enough support to enable us to live independent lives, delivered by people we know and trust, and led by us. We may want to dip in and out of support, so it needs to be flexible and accessible.

PA development work

Over the past year we have been working hard to promote and raise the profile of the role of Personal Assistants. This has included a campaign to raise awareness that the PA job is not always what people think it is. This was demonstrated through posters showing a week in the life of a personal assistant:



60 seconds PA Q & A

A series of mini films called 60 Seconds PA Q&A with Dani and Saff were released. In the films Dani and Saff talk about what they enjoy about being a PA, how they heard about the PA role, the difference they make to the people they support, why they wanted to become a PA and what being a PA has taught them.

Check out the films on our Wiltshire CIL YouTube Channel.



PA training

Following successfully applying for Skills for Care Funding we have delivered a whole host of training courses for personal assistants and their employers. The training opportunities enable Direct Payment employers to invest in their personal assistants and give them development opportunities.

The feedback forms from the training demonstrated that peoples understanding of the training subjects rose on average from 6.20 before the course to 9.08 out of 10 after the course.

PA TRAINING

- EQUALITY AWARENESS
- FOOD HYGIENE
- LEARNING DISABILITIES
- AUTISM
- HEALTH & SAFETY
- MOVING AND HANDLING
- FIRST AID
- INFECTION CONTROL
- SAFEGUARDING
- DEMENTIA
- PROSPECTIVE PA'S

23 COURSES RUN

146 PEOPLE TRAINED

LEARNT A LOT OF NEW SKILLS

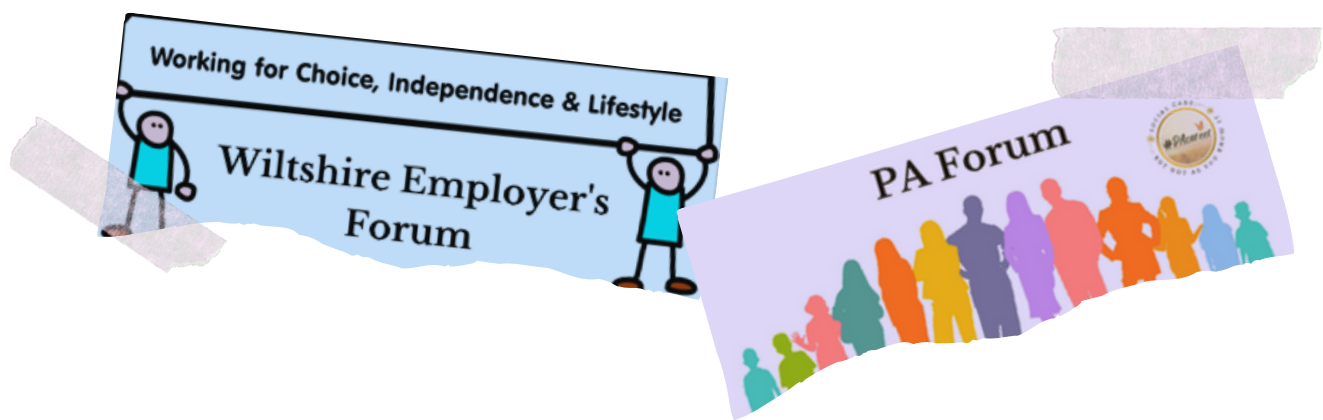
I DEFINITELY FEEL MORE CONFIDENT

THOUGHT PROVOKING AND A GREAT REFRESHER

Funded by

Facebook Forums

Two new Facebook forums have launched – one for PA’s and one for employers.



The Employers Forum is for employers of PA's either via a Direct Payment or whether they are self-funding. It is a space where employers can offer peer support to each other. We post the latest training available to both employers and their PA's as well as keeping people updated with any relevant information, tips and resources they may find useful. Members are invited to post questions, information and support for fellow employers to see and comment.

PAs in Wiltshire are invited to join the PA Forum. The group is for PAs that are employed by individual employers. PAs often do not have the network support like those who work for a care agency, and it can be a lonely role. This is a space where PAs can offer peer support to each other away from their employers and the person/people they support. We post the latest training available to PAs as well as keeping them updated with any relevant information, tips and resources that they many find useful. Members are invited to post questions, information and support for fellow PAs to see and comment.

Your Connector Your Way

The User Engagement Team and the Community Connectors worked with a group of people with learning disabilities to understand how the Community Connectors could best support and walk alongside them to achieve their good life.

We held a Knowledge Café at Hope Nature Centre to look at what people's good lives look like and how they would like to work with the Community Connectors to achieve it.



Your Social Worker Your Way

The User Engagement Team facilitated two focus groups (in Salisbury and Devizes) to look at a training needs analysis of the staff within the Community Team for People with Learning Disabilities (CTPLD). The skills and attributes that people working within CTPLD should have were discussed as well as looking at what good support is and how best to support people. The CTPLD Team (now Learning Disability and Autism Service LDAS) used the findings from this piece of work to source relevant training for the social care staff working within the team.

World Social Work Week

Three online workshops were presented to Wiltshire Council operational staff during world social work week 2022:

- **Introduction to Equality Awareness Session** – the Introduction to Equality Awareness session is written and delivered by people with lived experience of disability. It is a brief introduction to the everyday discrimination and inequalities that disabled people face. It is an interactive session which gives you the opportunity to share your own thoughts and experiences and learn from each other. We also consider our own attitudes and what we can all do to help tackle some of the inequalities disabled people face on a daily basis
- **Co-production and User Engagement** – this session gave an overview and discussion on co-production/user engagement in action in Wiltshire using lots of examples of the work done in the User Engagement Team.
- **Direct Payments: Independence, Choice and Control** – this session gave an overview and discussion of Direct Payment's and looked at the role of Personal Assistants and Personal Assistant development in Wiltshire.



Dee is an Artist. Although, it didn't say this on her referral, instead it used words such as "low mood" "anxiety" "at risk of diabetes" etc. When Dee first started talking to Nicky, she spoke of relationship fall outs, not feeling well, struggling to lift her mood, sometimes staying at home for days. Dee was also encouraged to talk about who she is, and her passion for painting, baking and cats. She has a dream of owning a community cafe.



Dee was one of the first people to help bring the Devizes Public Living Room together, and where she started baking again and shared her passion for painting. Slowly but surely, Dee is moving forward and creating her Good Life. Dee recently exhibited her paintings in what was the first Shambles Art exhibition for local artists. To help Dee connect she was supported through funding from the Wiltshire Community Foundation, this paid for her space.

We are not there yet!

we are tired of being 'written off for being different'. The time to act is now and everyone in Wiltshire has a role to play in making sure everyone gets to live their good life!

Listen Up Wiltshire

Listen Up Wiltshire continues to focus on developing and co-producing campaigns and resources with people with lived experience in Wiltshire. There are vast variety of topics and areas that are covered in the Listen Up Wiltshire work:

The Listen Up Wiltshire magazine written by and for disabled people in Wiltshire continues to feature the campaign work taking place in Wiltshire and beyond.

You can read the latest issue on our website:

<https://www.wiltshirecil.org.uk/campaigns/>

You can join the mailing list here:

<https://wiltshirecil.us14.list-manage.com/subscribe?u=2547abafce0ee51217532d8c5&id=9375ad8843>



Some campaign highlights from the past year:



Statement of Financial Accounts

as at 31 March 2022

	Unrestricted fund £	Restricted funds £	2022 Total funds £	2021 Total funds £
INCOME AND ENDOWMENTS FROM				
Charitable activities				
Advice and support	927,211	44,267	971,478	987,722
EXPENDITURE ON				
Charitable activities				
Advice and support	914,574	69,620	984,194	853,953
NET INCOME/(EXPENDITURE)	12,637	(25,353)	(12,716)	133,769
Transfers between funds	198,861	(198,861)	-	-
Net movement in funds	211,498	(224,214)	(12,716)	133,769
RECONCILIATION OF FUNDS				
Total funds brought forward	77,299	287,901	365,200	231,431
TOTAL FUNDS CARRIED FORWARD	288,797	63,687	352,484	365,200

Thank you to our funders



Wiltshire CIL delivers the following services:

Direct Payment Support

User Engagement

Community Connectors:

Primary Care Networks –

(Devizes, North Wilts, Sarum West, Sarum South, Calne & Yatton Keynell)

High Intensity Users –

(Hospitals: Royal United Bath, Salisbury District, Great Western Swindon)



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