



# **DIRECT PAYMENTS UNCOVERED**

## **PART 1: DIRECT PAYMENTS EXPLAINED**



**PRESENTED BY:  
WILTSHIRE CENTRE FOR  
INDEPENDENT LIVING**



# A MOVEMENT OF CHANGE: LED BY DISABLED PEOPLE

Following many years of grassroots campaigning and lobbying by disabled people legislation giving disabled people access to direct payments was put in place in 1996



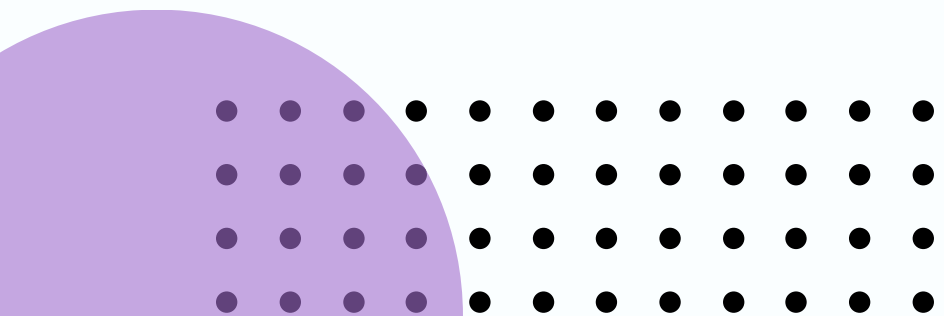
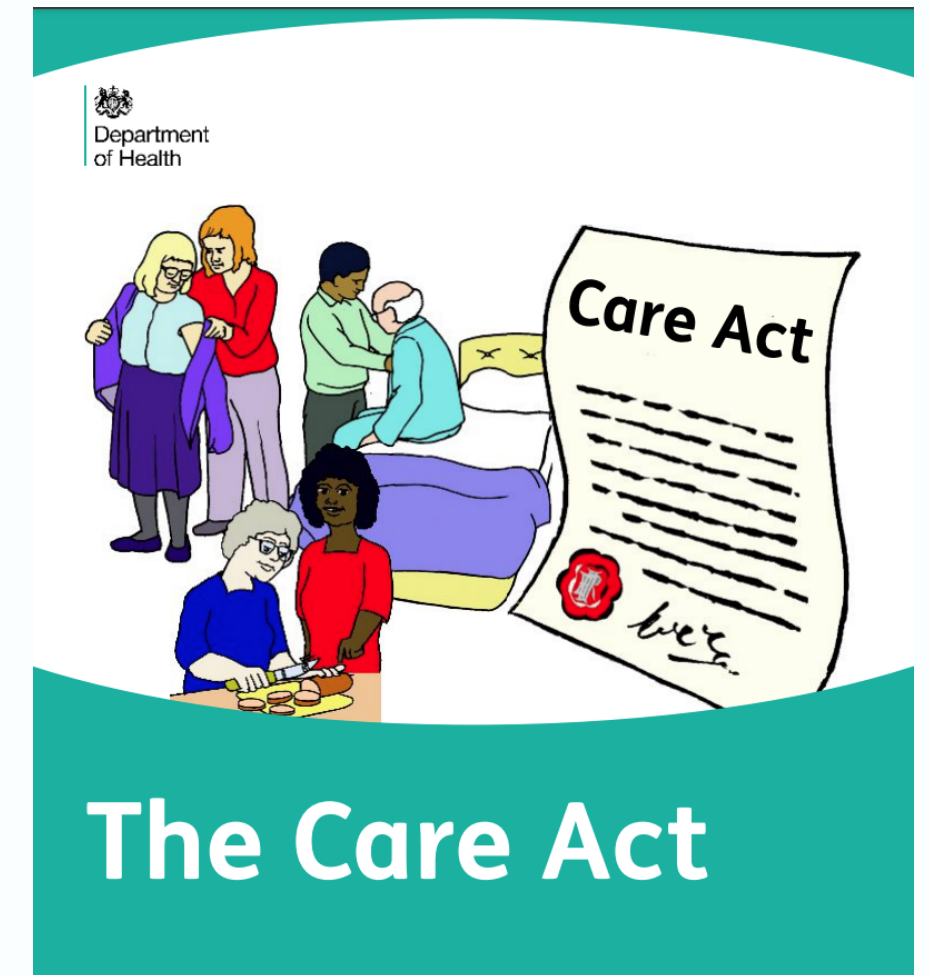
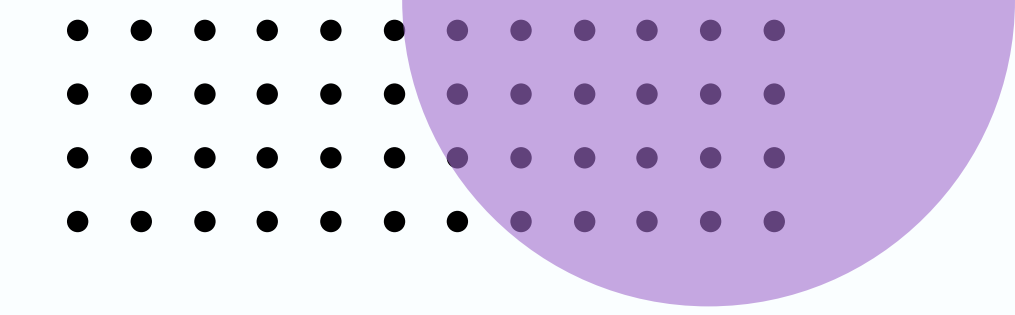
# PERSONALISATION

The Care Act 2014 introduced Personal Budgets

A Personal Budget is an agreed amount of money that is allocated to a person by the local council

A direct payment is a vehicle through which a personal budget is delivered

A Personal budget is the route to achieving independent living based on the social model of disability



# WHAT IS A DIRECT PAYMENT?

A Direct Payment is a cash payment given to someone who has been assessed as needing help from Social Services and wishes to arrange and pay for their own care and support services instead of receiving them direct from the Council



# WHO CAN HAVE A DIRECT PAYMENT

Most disabled or older people and carers who have been assessed as needing support should be offered a direct payment by Wiltshire Council

This includes:

People with physical and/or sensory impairments

People with learning difficulties

People with mental health issues

Older people

Carers who have been assessed as needing services

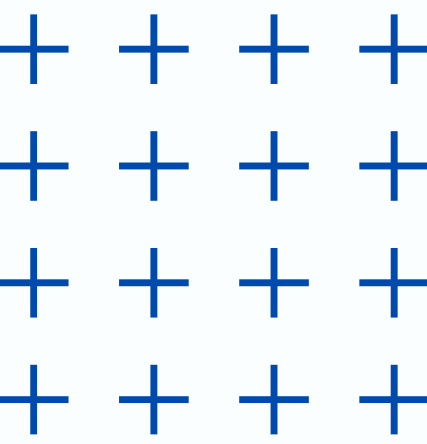
People with parental responsibility for a disabled child

You must be able to consent to receiving a  
direct payment and to manage it  
(although you can get help and support to do this)





# HOW CAN A DIRECT PAYMENT BE USED?



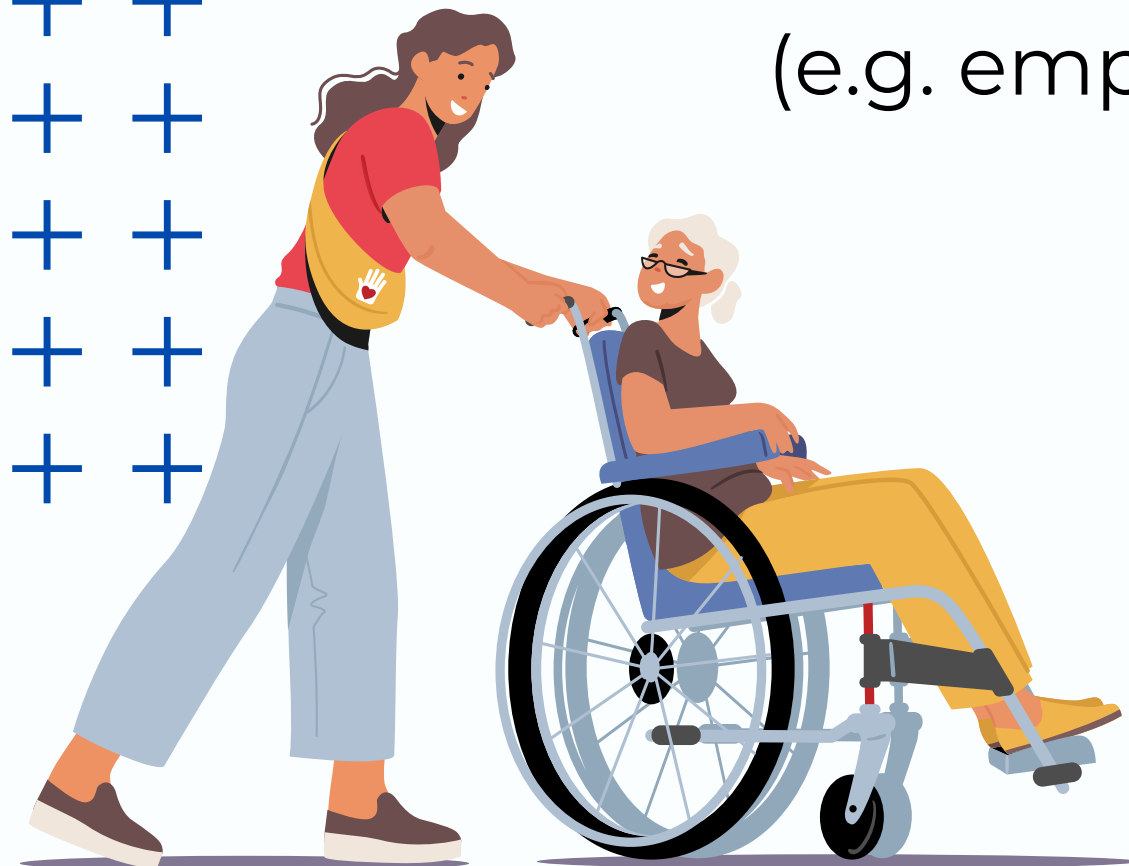
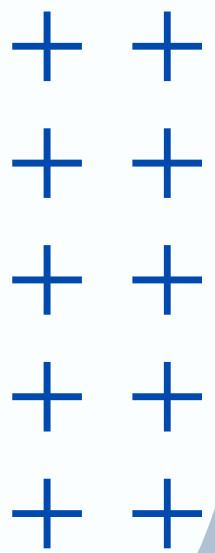
Following a Care Act Assessment and care needs being identified, there are various things that a direct payment could be used for in order to meet your assessed social care needs, including:

Paying for services  
(e.g. employing a Personal Assistant or using a care agency)

Paying for equipment

Paying for activities

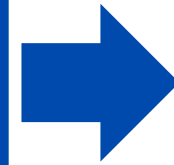
A direct payment can also be used in conjunction with a service provided directly by Social Services



# WHY CHOOSE A DIRECT PAYMENT

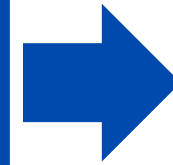
## Choice

You choose who provides you with support and who you employ as your Personal Assistant



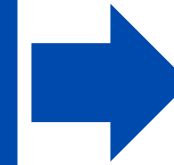
## Independence

A direct payment enables you to live independently in your community



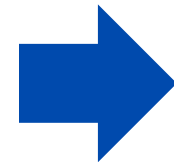
## Control

You are in control of how your care and support needs are met and what this looks like for you



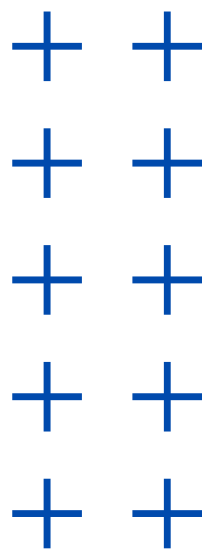
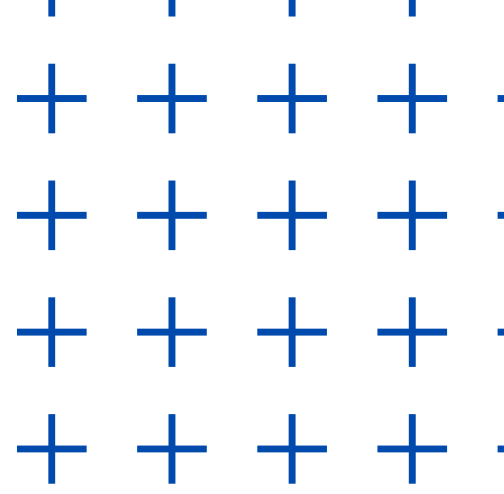
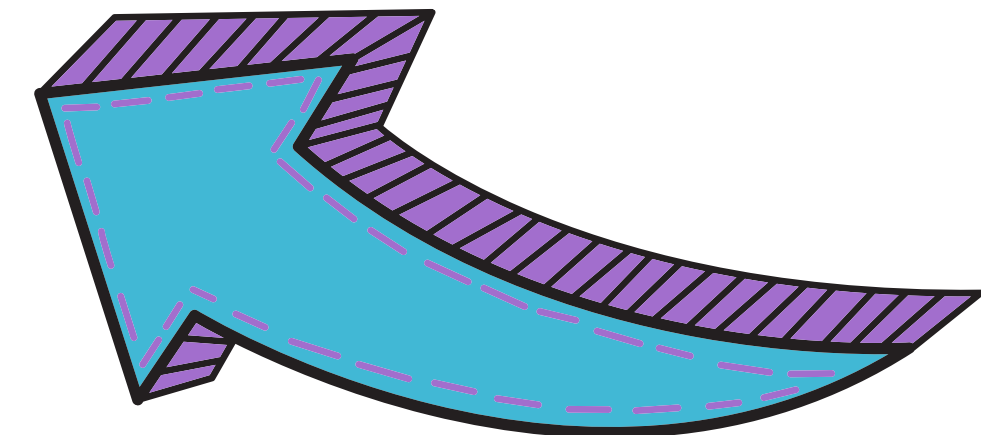
## Flexibility

You are able to arrange for your support needs to be met when it suits you



## Creativity

You can use your direct payment to meet your needs in a way that suits you

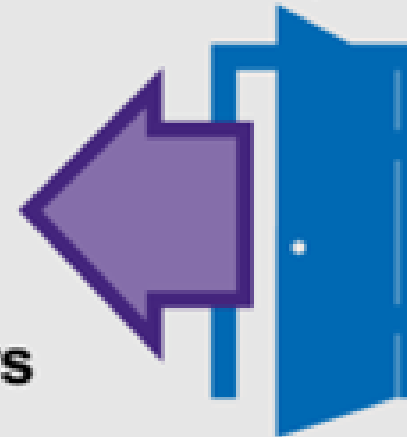


# DIRECT PAYMENTS NATIONALLY

Around  
**70,000**  
direct payment recipients were  
**employing their own staff**



**18.2%** turnover rate for PAs,  
reported by individual  
employers,  
compared to **39.1%**  
turnover rate for care workers



Skills for Care  
Individual Employers and  
the Personal Assistant  
Workforce Report  
March 2022





**[www.wiltshirecil.org.uk](http://www.wiltshirecil.org.uk)**

**Contact the Direct Payment Support Team:**

**[admin dp@wiltshirecil.org.uk](mailto:admin dp@wiltshirecil.org.uk)**

**0300 1233 442 Option 1**