

INTRODUCTION TO DIRECT PAYMENTS



Wiltshire Centre for Independent Living
11 Couch Lane, Devizes, SN10 1EB
Charity no. 1120611 Company no. 5480761



WHAT IS A DIRECT PAYMENT?

A Direct Payment is a cash payment given to someone who has been assessed as needing help from Social Services and wishes to arrange and pay for their own care and support services instead of receiving them direct from the Council.

WHO CAN HAVE A DIRECT PAYMENT

Most disabled or older people and carers who have been assessed as needing support should be offered a direct payment by Wiltshire Council.

This includes:

- People with physical and/or sensory impairments
- People with learning difficulties
- People with mental health issues
- Older people
- Carers who have been assessed as needing services
- People with parental responsibility for a disabled child

You must be able to consent to receiving a direct payment and to manage it.

(although you can get help and support to do this)

HOW CAN A DIRECT PAYMENT BE USED?

Following a Care Act Assessment and care needs being identified, there are various things that a direct payment could be used for, including:

- Paying for services (employing a Personal Assistant or using a care agency)
- Paying for Equipment
- Paying for activities

to meet your **assessed** social care needs

A direct payment can also be used in conjunction with a service provided directly by Social Services

DIRECT PAYMENT SUPPORT SERVICE

Wiltshire CIL provide range of support to direct payment recipients, including:

- Explaining direct payments as an option and what they can be used for
- Information and advice on budgeting
- Employment rights
- PA Recruitment and retention
- Insurance
- Payroll / pensions
- How to be a good employer
- Personal Assistant Training
- Templates for employers

To find out more about direct
payments contact:

Contact the Direct Payment Support Team:

www.wiltshirecil.org.uk

admin dp@wiltshirecil.org.uk

0300 1233 442 Option 1

To request a Care Act Assessment from
Wiltshire Council contact:

Advice and Contact

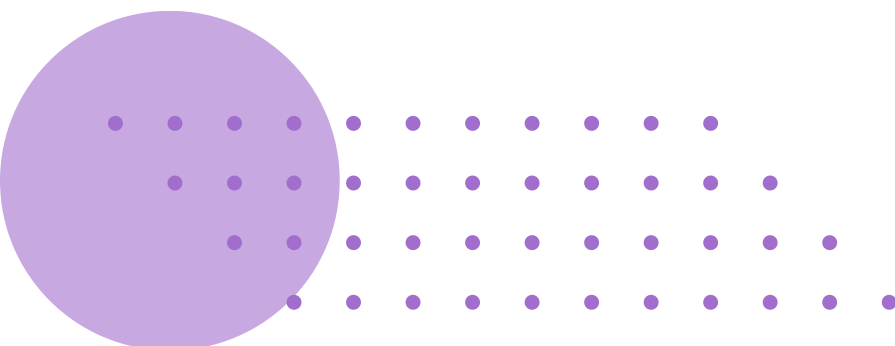
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